#### Quality Care in New Bedford

#### Offering

**Short-Term Rehabilitation –** Transitional care to maximize recovery and help you return home following surgery or a critical health-related event.

**Skilled Nursing Care** – Just the right level of care for recuperation following a hospital stay or chronic condition flare-up.

**Long-Term Care** – Around-the-clock nursing care and supervision and assistance with daily living.

**Respite Care** – A brief stay when family members or in-home caregivers need extra support or a little time away.

**Hospice Program –** Hospice services available for compassionate end-of-life care.

### **Award-Winning Care**



We work hard every day to provide an outstanding level of care, and it shows. Hathaway Manor has been recognized by the American Health Care Association/ National Center for Assisted

Living (AHCA/NCAL) with the Bronze Commitment to Quality award in 2009, the first step towards the Gold Excellence in Quality recognition. This prestigious award is given to select facilities across the nation that serve as models of performance excellence and continuous quality improvement in long-term care services. Consistent positive feedback on satisfaction surveys, conducted by an independent national firm, earned us the Excellence in Action award for customer satisfaction.

**Berkshire Healthcare** is a not-for-profit consumer-centered organization committed to fulfilling the health and residential needs of the population in the communities we serve. Our network of resources and healthcare professionals allows affiliated facilities to consistently deliver the highest quality of care.



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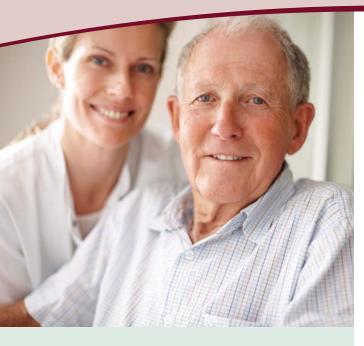
## Welcome to a Community of Caring



A Member of Berkshire Healthcare

#### A Team Approach to Patient-Centered Care

Hathaway Manor Extended Care Facility is a rehabilitation and skilled nursing facility set in a quiet residential neighborhood just three miles from St. Luke's Hospital. We have been caring for people in the New Bedford area since 1989, providing top-quality, personalized rehabilitation, nursing and long-term care in a warm, homelike setting.



#### **A Network of Caring**

Locally run and staffed by caring and attentive New Bedford-area healthcare professionals, Hathaway Manor is backed by Berkshire Healthcare, one of the largest, not-for-profit, long-term care providers in Massachusetts. This affiliation gives us the tremendous advantage of access to an extensive network of top healthcare professionals and other resources to support our programs and services.

Our core team includes nurses and nursing assistants, rehab therapists, social workers, activities staff, a dietitian, and our medical director. Together these professionals create a personalized care plan based on the individual's strengths, needs and abilities.

#### Keeping You Comfortable

# Hathaway Manor provides a safe, friendly place to stay featuring:

- 24-hour nursing care and supervision
- Spacious private and semi-private accommodations each equipped with a bath
- All resident rooms wired for telephone, cable TV and Wi-Fi
- Assistance with activities of daily living
- On-site beauty/barber shop
- Solarium
- Well-maintained grounds and furnished patio for enjoying fresh air and nature

#### Keeping You Connected

We offer a full range of activities designed to support our residents mentally, physically and spiritually, encouraging independence and keeping them active and connected to the community around them.

• Religious Services

Shopping

Expeditions

• Local Outings

- Gentle Exercise Classes
  - S
- Music
- Crafts
- Discussion Groups

Portuguese-speaking residents will love being able to converse with our staff who speak their language.

